

Dear FCC Commissioners & Staff:

I am writing to express how strongly I feel about having the choice to use a local ISP for my DSL internet access versus using my local telephone or cable company. My primary reason for supporting a local ISP is the higher level of customer service that has been provided. Previously I used my local telephone company and had numerous problems with customer service and timely responses. Please do not eliminate the smaller ISP companies from being able to provide DSL service. I personally would prefer to not have DSL than to have to work with the telephone or cable company for my internet access.

Sincerely,

Michelle Black White
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